

# Consumer Complaints, Crime and Fraud

## Consumer Protection and Anti-Trust Division

The Attorney General's Consumer Protection division works to protect West Virginia consumers and citizens against consumer related fraud on many levels as well as focusing on fair, safe business practices for individuals and companies doing business in the State of West Virginia.

The first step for consumers who believe they have been the victim of unlawful practices in the purchases of goods and services is to fill out a Consumer Complaint Form and return it to the West Virginia Attorney General's Consumer Protection Division. Individuals with questions about a complaint, or who need further assistance, are encouraged to contact the Attorney General's Office by calling the Consumer Hotline at 1-800-368-8808.

